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## 固件版本NA03上的Flash Cache NVMe脱机

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Flash\\_Cache\\_NVMe\\_Offline\\_on\\_FW\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Flash_Cache_NVMe_Offline_on_FW_...)

Updated: Wed, 22 Apr 2026 07:27:56 GMT

### 适用场景

- [X3311A](#)
- NVMe Flash Cache固件NA03

### 问题描述

- 故障LED亮起。
- 收到Flash Cache NVMe脱机消息。

```
FLNVME:HA Group Notification from node A (Flash Cache NVMe Offline) ALERT
```

- `Firmware Version` 是NA03。

```
slot 1: Flash Cache NVMe
```

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Serial Number: XXXXXXXX200281  
Part Number: 119-00329  
Hardware Revision: A0  
Firmware Version: NA03  
Model Name: X3311A  
Capacity: 1024 GB  
State: failed

- 可能还会收到Active IQ Unified Manager发出的警报

An incident was generated by <FQDN> that requires your attention.

Incident - Flash Cards Offline  
Impact Area - Availability  
Severity - Critical  
State - New  
Source - Node-01  
Cluster Name - Cluster-01  
Cluster FQDN - xx.xx.xx.xx  
Trigger Condition - Flash cards at slot numbers 1 are offline.