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## Flash Cache卡内部出现故障

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Flash\\_Cache\\_card\\_experiences\\_Faile...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Flash_Cache_card_experiences_Faile...)

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### 适用场景

- ONTAP 9
- Flash Cache 2.

### 问题描述

- "sysconfig -a"将""显示Failed Internal为Flash Cache状态。

```
slot 9: Flash Cache 2 (2.0 TB)
Serial Number:    9496571334
Part Number:     111-00904
Board Revision:   E0
Model Name:      X1975A-R6
FPGA Release:    3.4
FPGA Build:      201407151914
State:           Failed Internal
```

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- 在EMS日志中可以看到以下事件：

```
Mon Jan 30 16:12:36 +0800 [n05: fmm_main: callhome.flash.cache.failed:alert]:  
Call home for Flash Cache FAILED  
Mon Jan 30 16:12:36 +0800 [n05: fmm_main: fmm.domain.card.failure:error]: Flash  
Cache in slot 9 (Model: X1975A-R6, Serial#: 9496571334, Part#: 111-00904):  
Flash device failed and performance might be degraded. Check the EMS log for  
related events, such as iomem.*.
```