



FAS 9500 报告多个PSU缺失

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/FAS_9500_reporting_multiple_missing...

Updated: Wed, 22 Apr 2026 11:30:15 GMT

适用场景

- ONTAP 9
- FAS 9500

问题描述

- 在BMC日志
记录1149中调用并清除了针对各种传感器的虚假警报：Tue May 09 11:07:41.712563 2023 [IPMI.notice]: Error Esting
IPMI session : 6.
02c4 | 02 | EVT: 6f02ffff | Sensor 116 | Assertion Event, "Fault"
Record 1150: Tue May 09 11:07:41.714562 2023 [IPMI.notice]: Error establishing
IPMI Session : 6
02c5 | 02 | EVT: 6f04ffff | Sensor 116 | Assertion Event, "Power Good"
Record 1151: Tue May 09 11:07:41.726061 2023 [IPMI.notice]: Error establishing
IPMI Session : 6
02c6 | 02 | EVT: 6f02ffff | Sensor 117 | Assertion Event, "Fault"
Record 1152: Tue May 09 11:07:41.727405 2023 [IPMI.notice]: Error establishing

'NetApp provides no representations or warranties regarding the accuracy or reliability or serviceability of any information or recommendations provided in this publication or with respect to any results that may be obtained by the use of the information or observance of any recommendations provided herein. The information in this document is distributed AS IS and the use of this information or the implementation of any recommendations or techniques herein is a customers responsibility and depends on the customers ability to evaluate and integrate them into the customers operational environment. This document and the information

```
IPMI Session : 6
02c7 | 02 | EVT: 6f04ffff | Sensor 117 | Assertion Event, "Power Good"
Record 1153: Tue May 09 11:07:41.745122 2023 [IPMI.notice]: Error establishing
IPMI Session : 6
02c8 | 02 | EVT: 6f02ffff | Sensor 118 | Assertion Event, "Fault"
Record 1154: Tue May 09 11:07:41.746583 2023 [IPMI.notice]: Error establishing
IPMI Session : 6
02c9 | 02 | EVT: 6f04ffff | Sensor 118 | Assertion Event, "Power Good"
```

- 与此消息类似的**AutoSupport**消息可能已收到
HA组通知(机箱电源降级：电源状态严重：PSU2、PSU4)。错误
- 日志甚至会显示发出警报消息的确切时间
callhome.hm.alert.critical: Call home for Health Monitor process cphm:
CriticalFruMultiFaultAlert[031820002882].