



FAS9500 DIMM : 14 已映射。BIOS MRC 映射 DIMM

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/FAS9500_DIMM%3A14_mapped_out...

Updated: Wed, 22 Apr 2026 03:53:47 GMT

适用于

- FAS9500
- ONTAP 版本 9.14.1P9

问题描述

- 一个节点在启动时显示错误

BIOS Version: 18.11

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Initializing System Memory ...

DIMM:14 mapped out. BIOS MRC mapped out DIMM. Major / Minor Error Code: 0x30 / 0x2D

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Complete channel mapped out.

System Reset Requested.

- 影响节点丢失一半内存大小。
- BMC 事件日志：

```
Record 882: Tue Jul 08 07:10:56.812770 2025 [BMC.critical]: Filer Reboots
Record 883: Tue Jul 08 07:11:03.110816 2025 [IPMI.notice]: 0212 | 02 | EVT: 6fc21fff
| System_FW_Status | Assertion Event, "System Firmware restarting"
Record 884: Tue Jul 08 07:11:07.115033 2025 [IPMI.notice]: 0213 | 02 | EVT: 6fc201ff
| System_FW_Status | Assertion Event, "Memory initialization in progress"
Record 885: Tue Jul 08 07:11:23.000000 2025 [SysFW.critical]: DIMM:14 mapped out.
BIOS MRC mapped out DIMM. Major / Minor Error Cod
Record 886: Tue Jul 08 07:11:23.695452 2025 [Trap Event.critical]: SNMP post_error
(26)
Record 887: Tue Jul 08 07:11:24.140578 2025 [IPMI.notice]: 0214 | 02 | EVT: ef04ffff
| NVS_Status | Deassertion Event, "Power Good"
```