



# CXone Mpower EXPERT

## 断电后 FAS27xx 端口 e0a、e0b 丢失

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/FAS27xx\\_ports\\_e0a%2C\\_e0b\\_missing...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/FAS27xx_ports_e0a%2C_e0b_missing...)

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### 适用于

AFF A220、AFF C190、FAS2750、FAS2720

### 问题描述

- 缺少板载网络接口 (e0a/e0b) 来自 `sysconfig -a` 和 `network port show` 然后断电。
- 重新通电后启动时，控制台上报告以下错误消息：

```
Aug 01 11:19:28 [node1:netif.init.failed:ALERT]: Initialization of network
interface e0a failed due to unexpected software error
ix:eeprom_read:eec=75480832:-33.
Aug 01 11:19:28 [node1:netif.init.failed:ALERT]: Initialization of network
interface e0a failed due to unexpected software error ix:18.
Aug 01 11:19:28 [node1:netif.init.failed:ALERT]: Initialization of network
interface e0a failed due to unexpected software error ixgbe:5.
```