



CXone Mpower EXPERT

环境原因停机(电池组无效)

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Environmental_Reason_Shutdown_Ba...

Updated: Wed, 22 Apr 2026 03:38:36 GMT

适用场景

FAS8300

问题描述

- 紧急停机并说明原因 `Battery pack invalid`。

```
Jun 21 07:10:06 [krs106nfc2-02:nvmem.battery.unread:EMERGENCY]: The NVMEM battery state cannot be determined because the 'Bat Pack Invalid' sensor is unreadable. To prevent data loss, the system will shut down in 5 minutes.
```

```
Jun 21 07:11:06 [krs106nfc2-02:callhome.battery.failure:EMERGENCY]: Call home for BATTERY ('Bat Pack Invalid' unreadable) CRITICAL.
```

```
Jun 21 07:17:06 [krs106nfc2-02:monitor.shutdown.emergency:EMERGENCY]: Emergency shutdown: Environmental Reason Shutdown (Battery pack invalid)
```

Waiting for PIDS: 1084.

Terminated

.

Uptime: 102d17h42m31s

FM halt: Time 8876489612 ms, 22709097543240426 cycles

System powering down.

- 电池组状态：

Bat_Dsg_FET_Flt	0x0	discrete	0x0480 na	na	
na	na	na	na	na	
Bat_Chg_FET_Flt	0x0	discrete	0x0480 na	na	
na	na	na	na	na	
Bat_Pack_Invalid	na	discrete	na na	na	
na	na	na	na	na	
Bat_Lrn_Active	0x0	discrete	0x0180 na	na	
na	na	na	na	na	

- 问题描述在控制器通电后仍然存在