



# CXone Mpower EXPERT

## 控制器上的 e0M 端口永久关闭

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/e0M\\_Port\\_on\\_controller\\_is\\_permanent...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/e0M_Port_on_controller_is_permanent...)

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### 适用场景

- e0M 端口
- FAS 平台
- AFF 平台

### 问题描述

- e0M 端口关闭
- 服务处理器可访问
- EMS :

```
"vifmgr.port.monitor.failed: The "l2_reachability" health check for port e0M (node XXXX) has failed. The port is operating in a degraded state"
```