



CXone Mpower EXPERT

在ONTAP升级期间，节点无法执行交还

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/During_ONTAP_upgrade_node_unabl...

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适用场景

- AFF A20
- FAS 2720

问题描述

- ONTAP升级过程中节点无法执行交还
- 端口 e0a/e0b 显示为 down
- 连接各节点的集群端口并进行环回测试，发现有一个节点的集群端口一直处于 Down 状态。
(同一节点上的电缆 e0a > e0b 检查端口状态是否为在线)

NodeA:

```
::> net poor show  
(network port show)
```

Node: NodeA

```
Speed(Mbps) Health
Port      IPspace      Broadcast Domain Link MTU  Admin/Oper  Status
-----
```

Port	IPspace	Broadcast Domain	Link	MTU	Admin/Oper	Status
a0a	Default	Service	up	1500	-/-	healthy
e0M	Default	Management	up	1500	auto/1000	healthy
e0a	Cluster	Cluster	up	9000	auto/10000	healthy
e0b	Cluster	Cluster	up	9000	auto/10000	healthy
e0c	Default	-	up	1500	auto/10000	healthy
e0d	Default	-	up	1500	auto/10000	healthy
e0e	Default	Snapmirror	up	1500	auto/1000	healthy
e0f		tempsnapmirror	down	1500	auto/-	-

NodeB:

```
::> net port show
```

```
(network port show)
```

```
Warning: Unable to list entries for vifmgr on node "NodeA": RPC:
```

```
Couldn't make connection [from mgwd on node "NodeB" (VSID: -1)to vifmgr at ****
```

```
Node: NodeB
```

```
Speed(Mbps) Health
Port      IPspace      Broadcast Domain Link MTU  Admin/Oper  Status
-----
```

Port	IPspace	Broadcast Domain	Link	MTU	Admin/Oper	Status
a0a	Default	-	up	1500	auto/10000	-
e0M	Default	-	up	1500	auto/1000	-
e0a	Cluster	-	down	9000	auto/auto	-
e0b	Cluster	-	down	9000	auto/auto	-
e0c	Default	-	up	1500	auto/10000	-
e0d	Default	-	up	1500	auto/10000	-
e0e	Default	-	up	1500	auto/1000	-
e0f	-	-	down	1500	auto/auto	-

```
8 entries were displayed.
```