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## DS460C报告host\_port\_fail-已被IOM禁用

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/DS460C\\_reports\\_HOST\\_PORT\\_FAIL\\_...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/DS460C_reports_HOST_PORT_FAIL_...)

Updated: Wed, 22 Apr 2026 03:55:48 GMT

### 适用于

- DS460C (DS460-12)
- IOM12

### 问题

- EMS报告HOST\_port\_fail-已被IOM禁用

```
12/23/2022 09:00:00 node-02 ALERT      monitor.shelf.fault: Critical fault
reported on disk storage shelf attached to channel 0b. Check fans, power
supplies, disks, and temperature sensors.
```

```
12/23/2022 09:00:00 node-02 INFORMATIONAL kern.uptime.filer:  9:00am up 259
days, 23:42 96 NFS ops, 0 CIFS ops, 0 HTTP ops, 0 FCP ops, 0 iSCSI ops, 0 NVME
ops
```

```
12/23/2022 09:00:00 node-03 INFORMATIONAL kern.uptime.filer:  9:00am up 259
days, 22:34 93 NFS ops, 0 CIFS ops, 0 HTTP ops, 0 FCP ops, 0 iSCSI ops, 0 NVME
ops
```

```

12/23/2022 09:00:00 node-04 INFORMATIONAL kern.uptime.filer: 9:00am up 259
days, 22:57 2535283 NFS ops, 0 CIFS ops, 0 HTTP ops, 0 FCP ops, 0 iSCSI ops, 0
NVMMF ops
12/23/2022 08:49:27 node-02 ALERT      ses.shelf.drwr.phy.rateunkwn: Drive shelf
20, module B, drawer 2, PHY 0 is reporting an unknown link rate.
12/23/2022 08:40:13 node-01 ALERT      ses.shelf.drwr.phy.rateunkwn: Drive shelf
20, module B, drawer 2, PHY 0 is reporting an unknown link rate.
12/23/2022 08:38:32 node-02 INFORMATIONAL noderun.login.success: 'admin' logged
in from cluster: 'cluster'.
12/23/2022 08:37:34 node-01 INFORMATIONAL noderun.login.success: 'admin' logged
in from cluster: 'cluster'.
12/23/2022 08:34:15 node-02 ALERT      callhome.hostport.disable: Call home for
HOST_PORT_FAIL - Disabled by IOM
12/23/2022 08:34:15 node-02 ALERT      ds.sas.hostphy.disableErr: Port [DCM2-1]
on channels 0c shelf ID 20 IOM B disabled due to excessive phy changes.
12/23/2022 08:33:57 node-02 INFORMATIONAL sas.adapter.debug: adapterName="0a",
debug_string="Asyncd device scan done."

```

- 在storage faultshow中、一个dcm出现故障

Drawers Control Module:

Element	Status	Status	Bytes	Status	Descriptions
1 [IOM12 A]	: OK	01,00,01,00		REPORT	
2 [IOM12 A]	: OK	01,00,01,00		REPORT	
3 [IOM12 A]	: OK	01,00,01,00		REPORT	
4 [IOM12 A]	: OK	01,00,01,00		REPORT	
5 [IOM12 A]	: OK	01,00,01,00		REPORT	
6 [IOM12 B]	: OK	01,00,01,00		REPORT	
7 [IOM12 B]	: CRITICAL	02,40,00,00		FAIL	
8 [IOM12 B]	: OK	01,00,01,00		REPORT	
9 [IOM12 B]	: OK	01,00,01,00		REPORT	
10 [IOM12 B]	: OK	01,00,01,00		REPORT	

Vendor Unique Element 83-IOM12: (SAS)

Element	Status	Status	Bytes	Status	Descriptions
1 [IOM12 A]	: OK	01,08,00,20		MASTER, RESERVED	
2 [IOM12 B]	: OK	01,00,00,20		RESERVED	