



# CXone Mpower EXPERT

## 维护活动后磁盘报告启动失败

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Disk\\_reported\\_as\\_Startup\\_failed\\_after...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Disk_reported_as_Startup_failed_after...)

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### 适用场景

- FAS/AFA系统
- ONTAP 9

### 问题描述

- 维护活动后，多个驱动器的状态被报告为“启动失败”sysconfig -a日志：

```
03.0 :                0.0GB 0B/sect (Startup failed.)
03.1 :                0.0GB 0B/sect (Startup failed.)
03.2 : NETAPP    X318_WVELE08TA07 NA02 7486.1GB 520B/sect (VRXXXXXP)
03.3 : NETAPP    X318_WVELE08TA07 NA02 7486.1GB 520B/sect (VRXXXXXQ)
03.4 :                0.0GB 0B/sect (Startup failed.)
03.5 :                0.0GB 0B/sect (Startup failed.)
03.6 : NETAPP    X318_WVELE08TA07 NA02 7486.1GB 520B/sect (VGXXXXXH)
```

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- 事件日志中报告了以下消息：

```
[Node-01: hamsg: disk.partner.msgError:debug]: The partner/CDO returned status 0 for the message 0 for an unidentified drive.
```

```
[Node-01: hamsg: disk.partner.msgError:debug]: The partner/CDO returned status 0 for the message 0 for an unidentified drive.
```

- [磁盘资格认证包](#)采用最新固件版本。