



CXone Mpower EXPERT

安装新的DS224后磁盘丢失

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Disk_missing_after_new_DS224_instal...

Updated: Wed, 22 Apr 2026 08:25:01 GMT

适用场景

- ONTAP 9
- DS224

问题描述

我们可以看到ONTAP中的端口显示了缆线信息、但PHY状态为"速率未知"

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slot 6: SAS Host Adapter 6a (PMC-Sierra PM8072 rev. C, SAS, <OFFLINE (hard)>) MFG Part Number: NetApp, Inc. 110-00770 rev. B0 Part number: 111-05087+B0 Serial number: 042435010731 Date Code: 20240907 Firmware rev: 03.08.09.00 Base WWN: 5:00a098:00f5790:40 Temperature: 32 C Phy State: [12] Enabled, Rate unknown [13] Enabled, Rate unknown [14] Enabled, Rate unknown [15] Enabled, Rate unknown Mini-SAS HD Vendor: Amphenol Mini-SAS HD Part Number: 112-00437+A0 Mini-SAS HD Type: Passive Copper (unequalized) 2m ID:00 Mini-SAS HD Serial Number: APF20419266083 slot 6: SAS Host Adapter 6c (PMC-Sierra PM8072 rev. C, SAS, <OFFLINE (hard)>) MFG Part Number: NetApp, Inc. 110-00770 rev. B0 Part number: 111-05087+B0 Serial number: 042435010731 Date Code: 20240907 Firmware rev: 03.08.09.00 Base WWN: 5:00a098:00f5790:48 Temperature: 32 C Phy State: [0] Enabled, Rate unknown [1] Enabled, Rate
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unknown [2] Enabled, Rate unknown [3] Enabled, Rate unknown Mini-SAS HD Vendor: Amphenol Mini-SAS HD
Part Number: 112-00437+A0 Mini-SAS HD Type: Passive Copper (unequalized) 2m ID:00 Mini-SAS HD Serial
Number: APF20419265385