



CXone Mpower EXPERT

由于电源故障，报告 configuration_error

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/CONFIGURATION_ERROR_reported_...

Updated: Wed, 22 Apr 2026 04:08:32 GMT

适用场景

DS2246 磁盘架

DS4243 磁盘架

问题描述

由于电源故障，磁盘架上会报告配置问题描述，如下所示：

```
Sat Mar 06 02:33:15 GMT [Nodename: ses_admin: ses.psu.powerReqError:critical]:  
Not enough power supplies are present in channel ## disk shelf 37 to satisfy  
disk drive and shelf power requirements.  
Sat Mar 06 02:33:15 GMT [Nodename: statd:  
monitor_shelf_configError_1:critical]: params: {'channel': 'XXX'}  
Sat Mar 06 02:33:15 GMT [Nodename: statd: callhome.config:warning]: Call home  
for CONFIGURATION_ERROR
```

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Sat Mar 06 02:33:00 GMT [Nodename: monitor:
monitor.globalStatus.critical:critical]: **Power Supply Status Critical. Disk
shelf fault. Disk shelf configuration error.**