



通过文件浏览器进行CIFS访问挂起

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/CIFS_access_via_file_browser_hang

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适用场景

- ONTAP 9
- 通用Internet文件系统(CIFS)

问题描述

- 映射网络驱动器正常工作
- 对相同CIFS共享路径的文件浏览器访问挂起
- 挂起期间的跟踪捕获的重新传输：

```
539 2022-04-26 10:37:57.504281 0.000151 cifs_client_ip 49995 cifs_server_ip 445
108 SMB2 GetInfo Request FILE_INFO/SMB2_FILE_STANDARD_INFO File: srvsvc
540 2022-04-26 10:37:57.506282 0.002001 cifs_server_ip 445 cifs_client_ip 49995
100 SMB2 GetInfo Response
541 2022-04-26 10:37:57.508952 0.002670 cifs_client_ip 49995 cifs_server_ip 445
276 DCERPC Bind: call_id: 2, Fragment: Single, 3 context items: SRVSVC V3.0
```

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(32bit NDR), SRVSVC V3.0 (64bit NDR), SRVSVC V3.0
(6cb71c2c-9812-4540-0300-000000000000)
564 2022-04-26 10:37:57.917152 0.031280 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
572 2022-04-26 10:37:58.904561 0.017763 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
579 2022-04-26 10:38:00.874270 0.120681 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
593 2022-04-26 10:38:04.814194 0.174235 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
630 2022-04-26 10:38:08.753830 0.112953 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
663 2022-04-26 10:38:12.687586 1.001065 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276
707 2022-04-26 10:38:20.557341 0.841788 cifs_client_ip 49995 cifs_server_ip 445
276 TCP [TCP Retransmission] 49995 → 445 [PSH, ACK] Seq=1958415493
Ack=1995492458 Win=261376 Len=276