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## 出现 "Chassis power degraded : Power Supply Status Critical " 警告消息

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/CHASSIS\\_POWER\\_DEGRADED\\_Po...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/CHASSIS_POWER_DEGRADED_Po...)

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### 适用于

FAS8060

### 问题

中显示了以下消息 EMS-LOG-FILE.GZ

```
Jan 03 05:47:28 JST [node_name: sp_config_main: spmgmt.driver.timeout:warning]: The software driver for the Service Processor (SP) detected a problem: Unable to update SP network information at this time.
```

```
Jan 03 05:50:31 JST [node_name: env_mgr: monitor.chassisPowerSupply.degraded:notice]: Chassis power supply 1 is degraded: PSU1 Temperature is Critical Low (0 C)
```

```
Jan 03 05:50:31 JST [node_name: env_mgr:
```

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monitor.chassisPowerSupply.degraded:notice]: Chassis power supply 1 is degraded:
PSU1 Fan1 Speed is Critical Low (2100 RPM)
Jan 03 05:50:31 JST [node_name: env_mgr:
monitor.chassisPowerSupply.degraded:notice]: Chassis power supply 1 is degraded:
PSU1 Fan2 Speed is Critical Low (0 RPM)
Jan 03 05:50:34 JST [node_name: power_low_monitor:
monitor.chassisPower.degraded:warning]: Chassis power is degraded: Power Supply
Status Critical.
Jan 03 05:50:34 JST [node_name: power_low_monitor: callhome.chassis.power:error]:
Call home for CHASSIS POWER DEGRADED: Power Supply Status Critical.

```

但 PSU1 Temp 和 PSU1 Fan Speed 在中是正常的 ENVIRONMENT

Sensor Name	State	Current	Critical	Warning
Warning	Critical	Reading	Low	Low
High	High			
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PSU1 need replacement		NO		
PSU1 State		GOOD		
PSU1 Temp	normal	17 C	0 C	5 C
C	60 C			50
PSU1 Fan1 Speed	normal	10700 RPM	4500 RPM	4600 RPM
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PSU1 Fan2 Speed	normal	9600 RPM	4500 RPM	4600 RPM
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