



CXone Mpower EXPERT

机箱FRU DVD-ROM读取操作失败

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Chassis_FRU_PROM_read_operation...

Updated: Wed, 22 Apr 2026 07:32:31 GMT

适用场景

- AFF系统
- ASA系统
- FAS系统

问题描述

控制器崩溃、无法启动并显示错误Chassis FRU PROM read operation failed。

BMC系统日志：

```
Chassis FRU PROM read operation failed. Replace the system chassis or controller. If necessary, contact support.  
Jul 28 09:51:35 [node1:fru.op.failed:ALERT]: Chassis FRU PROM read operation failed.
```

