



CXone Mpower EXPERT

客户是否可以直接从 NetApp 下载 Cisco 固件？

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Can_a_customer_download_Cisco_fir...

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适用场景

从 NetApp 购买的 Cisco MDS 和 Nexus 交换机

问题解答

NetApp 是 Cisco 交换机的经销商，拥有 Smart Net Total Care 支持合同，Cisco 负责直接向最终用户提供所有技术支持和更换部件服务。

客户必须直接从Cisco下载固件。

- 要下载固件、客户必须具有[与交换机支持合同关联的Cisco帐户用户名\(CCOID\)](#)
- [Cisco软件下载](#)

请注意：仅支持经 NetApp 认证的固件

追加信息

[如何注册 Cisco 支持](#)

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