



CXone Mpower EXPERT

升级后无法访问集群管理LIF

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Cannot_Access_Cluster_Management...

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适用场景

- ONTAP
- 网络连接

问题描述

- 升级后、无法访问集群管理LIF
 - 无法对集群管理LIF执行ping操作
 - 同一问题描述使用不同的设备或服务器
 - 节点正常运行
- 无法连接到ONTAP系统管理器并使用 命令行界面(CLI)
 - 在 ONTAP系统管理器中：`This site can't be reached. <cluster-mgmt IP> took too long to respond`
 - 在 命令行界面(CLI)中：`Network error: Connection timed out`

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- 可访问SP或BMC、并可 使用从SP或BMC提示符连接到集群 `system console`