



Call home for cluster network degraded : Total Packets loss

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Call_home_for_CLUSTER_NETWORK...

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适用场景

- FAS 平台
- AFF 平台

问题描述

- EMS存在错误 `cluster network degraded`:

示例：

Callhome.clus.net.degraded: Call home for cluster network degraded : total packets loss - Ping failures detected between cluster-b上的cluster-b_Clus2 (IP地址)和cluster-a

vifmgr上的cluster-A_Clus2 (IP地址) : vifmgr.cluscheck.droppedall : aler] : 从集群LIF cluster-lif1 (节点Node1) ping 集群LIF cluster-lif2 (节点Node1)时的总数据包丢失。

vifmgr : vifmgr.cluscheck.droppedall : aler] : 从集群LIF cluster-lif1 (节点Node2) ping 集群LIF cluster-lif2 (节点Node2)时的总数据包丢失。

- port在network interface show中显示为up

```
network interface show
```

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- 对目标执行Ping操作时、ping将丢失

```
network ping -lif <interconnect logical Interface> -vserver <vserver name>  
-destination <target ip>
```