



CallHome.hm.alAlert.Major : 警报BootmediaWarnAlert mSATA

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/callhome_hm_alert_major_alert_Boot...

Updated: Wed, 22 Apr 2026 03:53:44 GMT

适用场景

- AFF A700
- AFF A700s
- AFF A800
- AFF A400
- AFF A300
- AFF A320
- AFF A250
- AFF A200系列
- AFF C190
- FAS9000
- FAS8700
- FAS8300
- FAS8200

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- FAS500f
- FAS2750
- FAS2720
- FAS2650
- FAS2620

问题描述

- EMS报告BootmediaWarnAlert。

```
[Node A: mgwd: callhome.hm.alert.major:alert]: Call home for Health Monitor process nphm: BootmediaWarnAlert[mSATA (Micron 5100 MTFDDAV480TCB)].
```

- 命令system health alert show产生以下内容：

```
Node      cluster1-01
Monitor   controller
Alert ID  BootmediaWarnAlert
Alerting Resource      mSATA (Micron 5100)
Subsystem   Motherboard
Indication Time Thu Nov 18 06:05:26 2021
Perceived Severity     Major
Probable Cause hardware_degrading
Description      Boot device is wearing out due to write operations in the form
of regular updates.
Corrective Actions      1. Contact technical support to obtain a new boot
device.
2. If possible, perform a takeover of this node and bring the node down for
maintenance.
3. Refer to the "Boot media replacement guide for your given hardware platform"
to replace the boot device.
4. Update the boot device with the appropriate Data ONTAP version.
5. Bring the storage system online.
```