



AutoSupport消息：磁盘/磁盘架计数不匹配

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/AutoSupport_Message__DISK_SHELF...

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适用场景

- ONTAP 9
- Data ONTAP 7及更早版本

问题描述

- **CLERDK**：来自Filer1的集群通知(CLUSTER ERROR: DISK/SHELF COUNT MISMATCH) ERROR
Message cfdisk: previous mismatch resolved
Error message: cfdisk: shelf count mismatch detected: local 3, partner 4

可能还会看到以下发送的AutoSupport消息：

```
SHELF_FAULT  
Filesystem Disk Fail
```

- 如果使用disk show-n、则在所属节点上看不到该磁盘。
disk show: No disks match option -n.

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- 此外、在配对节点上会显示磁盘已取消分配。

DISK	OWNER	POOL	SERIAL NUMBER
2c.16.23	Not Owned	NONE	JVVBHTHL

注意：向存储系统添加新磁盘时、这些磁盘将分配给配对节点。

- 磁盘分配失败、并显示以下错误：

disk assign: Disk 1a.16.23 not accessible. Error 19 (disk not ready for requested operation)