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## 已取消自动关闭序列

[https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Automatic\\_shutdown\\_sequence\\_canc...](https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/Automatic_shutdown_sequence_canc...)

Updated: Wed, 22 Apr 2026 11:20:39 GMT

### 适用场景

- FAS8300
- FAS8700
- BMC FW 13.5

### 问题描述

- 系统生成以下AutoSupport警报

```
Call home for BATTERY (wrong charge) WARNING.
```

- EMS日志中会显示以下消息

```
[Node-01: env_mgr: nvmem.battery.wrongCharge:alert]: The NVMEM battery charger is charging the battery even though the battery is not requesting to be charged. To prevent data loss, the system will shut down in 24 hours.  
[Node-01: env_mgr: callhome.battery.warning:alert]: Call home for BATTERY
```

(wrong charge) WARNING.

[Node-01: env\_mgr: nvmem.battery.normalCharge:notice]: The NVMEM battery charging status is normal.

[Node-01: env\_mgr: monitor.shutdown.cancel:notice]: Automatic shutdown sequence canceled.

- **BMC固件已升级到13.5**

- 不再显示NVMEM电池消息

- 仍会记录以下消息：

Sun Aug 22 08:46:18 +0200 [Node-01: env\_mgr: monitor.shutdown.cancel:notice]: Automatic shutdown sequence canceled.

Sun Aug 22 09:46:19 +0200 [Node-01: env\_mgr: monitor.shutdown.cancel:notice]: Automatic shutdown sequence canceled.

Sun Aug 22 10:46:19 +0200 [Node-01: env\_mgr: monitor.shutdown.cancel:notice]: Automatic shutdown sequence canceled.