



AF-A400节点关闭、未显示任何错误消息

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/AFF_A400_Node_goes_down_with_n...

Updated: Wed, 22 Apr 2026 08:49:22 GMT

适用场景

- 9.10.1P14.
- AF-A400

问题描述

- AFF A400节点关闭、未记录任何关联的错误消息。
- BMC在连接到节点的控制台端口后无法远程访问、并且无输出。
- 22小时前、ONTAP从9.9.1P15升级到9.10.1P14。
- BMC日志未指示任何问题。
- 在AutoSupport中、我们可以看到集群端口e3a和e3b链路在节点重新启动时关闭

DMESG:

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[75482] e3a: [eid:3]link status: down speed: 100000
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[75482] e3b: [eid:2]link status: down speed: 100000