



CXone Mpower EXPERT

AFF A250 已被接管，无法启动

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/AFF_A250_is_taken_over_and_cannot...

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适用场景

- AFF A250
- AFF C250
- FAS500f
- ONTAP 9

问题描述

- 节点发生panic (BMC system log console 输出中可能存在、也可能不存在)、如下所示：

```
PANIC: g_vfs_done(): rootfs.uzip read error - suspect boot device in process  
g_up on release 9.8P1 (C) on Thu Aug 26 04:05:54 UTC 2021
```

或

```
PANIC : Process mgwd unresponsive for 159 seconds (mgwd startup: "(2219)")
```

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- 重新启动时、系统停留在BIOS处、无法通过ApstIO设置实用程序启动
- 启动期间会显示以下消息：

```
ERROR: Boot option loading failed
```

以及

```
md0.uzip: UZIP(zlib) inflate() failed  
g_vfs_done():md0.uzip[READ(offset=360980480, length=8192)]error = 86  
vm_fault: pager read error, pid 48638 (gzip) [retry 9]  
ending in a PANIC:
```

- BMC system log sel 指示看门狗2计时器中断/硬重置：

```
264 | 02/03/2022 | 07:04:04 | Watchdog 2 #0x0f | Timer interrupt | Asserted  
265 | 02/03/2022 | 07:05:03 | Watchdog 2 #0x0f | Hard reset | Asserted  
266 | 02/03/2022 | 07:05:05 | Unknown #0x51 | State Asserted
```