



AFF A20控制器关闭且无响应

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/AFF_A20_controller_down_and_unres...

Updated: Wed, 22 Apr 2026 07:30:10 GMT

适用于

AFF A20

问题描述

- AFF A20 节点关闭且无响应
- 电源线已连接，PSU 指示灯显示绿色
- 无法通过 SSH 或串行访问控制器及其服务处理器 (SP)
- 系统健康输出显示

```
Subsystem Health
```

```
-----  
SAS-connect ok
```

```
Environment degraded
```

```
Memory ok
```

```
Service-Processor ok
```

```
Switch-Health ok
```

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CIFS-NDO ok
Motherboard ok
IO ok
MetroCluster ok
MetroCluster_Node ok
FHM-Switch ok
FHM-Bridge ok
SAS-connect_Cluster ok