



A900 HA互连已关闭、并出现e5a/e5b致命错误

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/A900_HA_interconnect_down_with_e5...

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适用场景

- AF-A900
- ONTAP 9.15.1P2

问题描述

EMS报告HA互连已关闭、并显示e5a/e5b致命错误。

示例：

```
[node-01: intr: netif.fatal.err:alert]: The network device in slot 5
encountered fatal error e5a/e5b.
[node-01: mgmt_port_link_status_poll: netif.linkDown:info]: Ethernet e5a: Link
down, check cable.
[node-01: mgmt_port_link_status_poll: netif.linkDown:info]: Ethernet e5b: Link
down, check cable.
```

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```
[node-01: statd: ic.HAInterconnectDown:error]: HA interconnect: Interconnect
down for 15 minutes: link0 down
[node-01: statd: callhome.hainterconnect.down:alert]: Call home for HA
INTERCONNECT DOWN due to link0 down.
```

Sysconfig -ac :

```
sysconfig: slot 5 OK: X91146A: Dual 40/100G Ethernet T62100-CR
```

Sysconfig -a :

```
slot 5: Dual 40/100G Ethernet T62100-CR
    e5a MAC Address: 00:07:43:75:79:70 (auto-unknown-fd-down)
    e5b MAC Address: 00:07:43:75:79:78 (auto-unknown-fd-down)
    Device Type: T6 2
    Firmware Version: 1.27.5.0
```