



CXone Mpower EXPERT

A800 e1a/e1b端口已关闭

https://kb-cn-stage.netapp.com/on-prem/ontap/OHW/OHW-KBs/A800_e1a_e1b_port_down

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适用场景

AFF A800

问题描述

- 集群 e1a 或 HA 互连 e1b 端口处于关闭状态::> `system node run -node node_name -command sysconfig -a`输出。示例：

```
slot 1: Dual 40/100G Ethernet T62100-CR
e1a MAC Address: 00:07:43:51:03:00 (auto-unknown-fd-down)
e1b MAC Address: 00:07:43:51:03:08 (auto-unknown-fd-down)
Device Type: T6 2
Firmware Version: 1.24.12.0
Part Number: 110122860B1
Hardware Revision: 0
Serial Number: PT09190900
```

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- ONTAP 事件消息系统 (EMS) 报告。示例：

```
Mon Apr 14 18:48:11 +0900 [node_name: intr: netif.linkDown:info]: Ethernet e0a:  
Link down, check cable.
```

- 确认电缆已正确连接到该端口后，问题仍然存在。
- 将该端口连接到其他已知正常工作的交换机端口后，问题仍然存在。
- 重新安装网卡后，问题仍然存在。